

Warranty

1. Warranty Coverage

If batteries fail during the warranty period due to a defect in material or workmanship under normal use and maintenance, Wattnova will, depending on the circumstances, fulfill its warranty obligations by one of the following options:

- Free repair;
- Free replacement of the product or defective component (excluding wearing parts and consumables);
- Or, refund the purchase price

Warranty coverage is valid only for the original purchaser and is not transferable to any other person or entity.

2. Warranty Period and Scope

This limited warranty applies to all Wattnova lithium battery products, including lithium iron phosphate (LiFePO₄) batteries.

- The warranty period is 6 years (72 months), commencing from the original purchaser's invoice date;
- The warranty period shall not exceed 7 years from the date of manufacture;
- Repair or replacement of the product during the warranty period will not extend or restart the original warranty period.

Accessories and consumables are not covered by this warranty. The geographical coverage of this warranty is throughout Europe.

3. Notification

Warranty claims are based on a manufacturing defect or functional failure in the battery that renders it unsuitable for normal use or significantly limits its performance.

Defects must be notified to us in writing as soon as possible after discovery, but no later than 14 days after discovery. Failure to do so may result in the claim being denied.

When submitting a warranty claim, please submit the following: a copy of the purchase invoice (required); a written description of the defect (including the failure and usage environment); and, if possible, photos or videos to illustrate the problem. Without a copy of the invoice, the guarantor may deny the warranty.

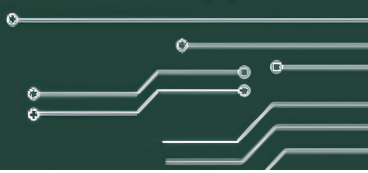
To facilitate our diagnosis and repair or replacement, the product must be returned to us for inspection upon request. Ensure that the packaging is secure to prevent secondary damage during transportation.

4. Other Warranty Requirements

Warranty claims are based on the user's strict compliance with the user manual provided by Wattnova and all manufacturer's operating instructions.

Wattnova reserves the right to deny any warranty claim if failure to follow these instructions results in product failure, performance degradation, or safety hazards.

5. Warranty Service



Wattnova reserves the right to repair, replace, or refund the consumer, up to a maximum of the original purchase price.

If the defective product has been discontinued, we reserve the right to offer a technically equivalent replacement model from our current product line. All defective products or parts replaced become the property of Wattnova.

Warranty return shipping within Germany is arranged and borne by Wattnova. Shipping outside Germany requires prior confirmation with us, and liability for costs will be determined on a case-by-case basis.

6. Exclusions

To ensure your battery receives effective warranty support, please note that the following are not covered by this limited warranty:

1. Third-Party Charges

- The warranty does not cover charges incurred by third parties for removal or installation services;
- It also does not cover labor, shipping, commissioning, or related equipment costs associated with repair or replacement.

2. Failure, damage, or loss of function caused by the following reasons is not covered by the warranty:

(a) Force Majeure Events:

- Lightning strike, power surge
- Natural disasters such as extreme weather, heavy rain, flooding, fire, high temperature, and water seepage

(b) Improper use or operation:

- Usage not in accordance with the instructions
- Human negligence or intentional operation
- Using the energy storage battery for vehicle starting, or vice versa

(c) Inappropriate installation or use environment:

- Improper connection, installation, and commissioning
- Use of accessories, consumables, or third-party parts not approved by the manufacturer
- Battery damage caused by device connection failure
- Improper storage environment (such as extreme high/low temperatures or deep discharge)

(d) External physical impact and damage:

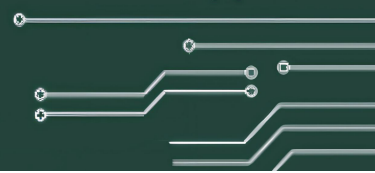
- Transport damage, collision, vibration, drop, or deformation
- Mechanical structure or housing damage caused by impact
- Water damage, battery terminal short circuit, reverse connection, and other electrical accidents

(e) Unauthorized intervention:

- Disassembly of the outer casing or internal structure
- Repair, modification, or programming by a third party or unauthorized service personnel
- In particular, this includes changing BMS settings through third-party software

(f) BMS Abuse:

- All Wattnova batteries are equipped with a battery management system (BMS).
- Damage caused by frequent triggering of BMS protections (such as over-discharge, over-charge, or over-temperature) is considered abuse and is not covered by the warranty.



(g) Normal Aging and Wear:

- LiFePO4 batteries have a long cycle life. Capacity loss due to normal cycling and aging is considered normal wear.
- The warranty does not cover performance degradation caused by natural battery degradation or end-of-life conditions.

7. Additional Terms Not Covered by the Warranty

After a technical evaluation, if the product failure is determined not to be due to a material or manufacturing defect, the customer will be responsible for the following related costs:

- Logistics costs: This includes, but is not limited to, product shipping, return shipping, and any incurred forwarding costs, all of which are the customer's responsibility;
- Diagnosis fee: If no product failure is found or the failure is not due to inherent product quality issues, Wattnova will charge a technical inspection and diagnostic service fee of €60 (excluding tax);
- Repair fee: If the customer confirms that the repair service is acceptable, the fee will be separately quoted based on the actual repair item and will be notified to the customer in writing before the repair is performed.

After the expiration of the product warranty period, if a failure occurs and the Wattnova technical team determines that the product is reasonably repairable, we will provide a repair service based on the basic material cost, with shipping costs at the customer's expense.

If the product is determined to be unrepairable, we will provide the customer with an equivalent new product at a 10% discount off Wattnova's then-current price list.

Except as expressly provided in this Limited Warranty, Wattnova makes no other representations or warranties, express or implied, regarding the product.

8. Disclaimer

- This warranty does not apply to cosmetic defects such as scratches, wear, discoloration, or surface stains that do not affect functionality.
- Wattnova reserves the right to modify and interpret this warranty.